

TheChattyAI texting consent script

The Chatty AI LLC (TheChattyAI) · Henderson, Nevada · Hosted copy for carrier review · Last updated September 12, 2026 · Also at <https://thechattyai.com/sms-consent>

1. Who sends the texts

TheChattyAI provides an AI phone assistant that answers the phone line of a small business. The assistant has its own name at each business. At The Business Lyfe the assistant is called Maya and answers +1 (725) 302-1764. Every text about a request is sent from the same business number the person called, and it names the business and the assistant. There is no website form and no keyword sign-up for these texts: consent is given by voice on a recorded call, as written below. Consent is not a condition of any purchase.

2. Callers: consent on the recorded inbound call

A person calls the business. The assistant answers and identifies itself as an AI, and says the call is recorded:

Maya: "Hi, thanks for calling The Business Lyfe! This is Maya, your AI assistant, here to help you today. This call is recorded."

The caller asks for a call back, an appointment, or to speak with the owner. Before any text is sent, the assistant says out loud what will happen, in these exact words:

When the caller asks for the owner:

Maya: "I've let Brendon know you'd like to speak with him, and he'll call you back as soon as he can."

When a text to the caller will follow:

Maya: "If he can't get back to you soon, I'll send you a text within 20 minutes to let you know where things stand."

When the owner has already been texted:

Maya: "I just texted Brendon to let him know you'd like to speak with him, and he'll call you back as soon as he can."

For an appointment or a call back at a set time: the assistant repeats one exact date and time back to the caller and proceeds only after the caller says yes. The caller's spoken confirmation is recorded on that call with a timestamp. A caller who says they do not want the text gets none.

The text the caller then receives, word for word:

"Hi Janette, this is Maya with The Business Lyfe. I let Brendon know you'd like to speak with him. He hasn't been able to get back to me yet, but he'll call you as soon as he can. If you need anything else, please don't hesitate to reach out. Reply STOP to stop texts."

3. Business owners: consent on the recorded onboarding call

A business owner's mobile number is saved only after the owner agrees on the recorded onboarding call with the TheChattyAI team. Before the number is saved, the team asks, in these words:

TheChattyAI: "Do you agree to receive text messages from your assistant at your business number about your callers and your account? Message frequency varies, message and data rates may apply, reply STOP to opt out and HELP for help."

The owner's yes is recorded on that call with a timestamp. The owner's texts come from the owner's own business number, sent by the owner's own assistant, and the owner can reply on that number. An alert the owner receives reads, for example:

"Maya, The Business Lyfe line: Janette just asked to speak with you about auto insurance. They'd like a call back today before noon. Their card: <https://app.thechattyai.com/board/v1-1/customer/...>"

4. Disclosures given to every recipient

- **Message frequency varies** with the person's requests. Most people receive one to three messages about a request.
- **Message and data rates may apply.**
- Reply **STOP** to any message to stop receiving texts from that business through TheChattyAI. One message confirms the unsubscribe, and nothing further is sent. Reply **START** to opt back in.
- Reply **HELP** to any message for help, or email support@thechattyai.com, or call +1 (877) 839-6798.
- Carriers are not liable for delayed or undelivered messages.

- We do not share, sell, or provide your mobile phone number or messaging consent data to third parties or affiliates for marketing or promotional purposes.

Privacy policy: <https://thechattai.com/privacy> · Text messaging terms and conditions: <https://thechattai.com/sms-terms>

· How you agree to texts: <https://thechattai.com/sms-consent>